



Blogs and Wikis @ Work

December 1, 2005

Gilbane Conference on Content
Management Technologies

11:00 AM



RDW GROUP

THINK. WORK. WIN.

Think About



THINK.
WORK.
WIN.

- Simplicity
- Collaboration as Documentation
- Blogs & Wikis:
 - Empower contributors
 - Enable clients
 - Mitigate risk
 - Provide sign-off in real time

Generation One Extranets



THINK.
WORK.
WIN.

- Originally complicated combinations of flat HTML client areas and documents.
- Time consuming to set up and maintain
- One way communication
- Gave clients no feedback mechanism in real-time
- Complexity leads to laziness

Blogs (or Plogs)



THINK.
WORK.
WIN.

- Statistically, Blogs are for nanoaudiences
- Perfect for project teams
- “Feedback while working”
- Insight into project contributors
- Ease of use leads to more contributions

Example iFactory Plogs



THINK.
WORK.
WIN.

gCourse Online

Weekly Memo
November 11, 2005 @ 4:22 pm · Filed under [Memo](#) · [Edit](#)

Recent Meetings/Deliverables

- Art Direction
- CAT Functional Specification
- CAT Storyboards
- Public Site Storyboards
- Creative

Scheduled Deliverables

- OLS Functional Specification
- OLS Storyboards

Open Issues

- Mike to provide Contact information for the hosting company
- Mike to review the functional specification with his team Tuesday and get back to us with revisions
- I need to update the project schedule.

Notes
Today we during the weekly meeting we covered the following areas:

1. Justin presented creative
2. The schedule for Sunday
3. Discussed the CAT functional specification
4. Reviewed next steps

Mike also had some good suggestions for functionality which will be added to the specifications:

1. Add the student's instructor information to the student dashboard
2. Add a description field to the course table
3. Questions answered incorrectly need to be reviewed with the right answer so the student knows where they were wrong. Think the "test results" through when writing the functional specification for the OLS.
4. Assign bulletins a section based on what the students progress is when they ask a question.

November 2005

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

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- [Mike](#)
- [Ryan](#)
- [Michel](#)
- [Carthik](#)
- [Donncha](#)

Meta »

Deliverables

Issues

Ideas

Example iFactory Plogs



THINK.
WORK.
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gCourse Online

Weekly Memo

November 11, 2005 @ 4:02 pm - Find under Memo Edit

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Project Calendar

Archives/Categories

The Team

November 2005						
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Michel

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Example iFactory Wiki



THINK.
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FrontPage

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Frittata

In quot. 1875 apparently a rendering of the Italian figurative idiom fare la frittata (to make a mess of something)

URLs,

- [ProjectInfo](#)
Hosting information, logins and misc tasks for individual projects.
- [InternalSysAdmin](#)
Office wireless password, internal phone numbers, Edgeweb support information, internal version control
- [SystemAdministration](#)
HOWTOs for project setup (secure servers, etc.)

HR

- [RDW Time Off system](#)

Books, Manuals and Helper apps

- [OnlineLibraries](#)
- [ProductivityTools](#)
- [UsefulUtilities](#)

Javascript

- [JavascriptBlunders](#)
- [JavascriptTricks](#)
- [SampleJavascriptValidationCode](#)
- [XmlHttpRequest](#)

Java

- [JavaMiscellany](#)
- [StrutsStuff](#)

.NET

- [AspDotNetMiscellany](#)

Project data

Policies, Procedures

Code Library

Summary...



THINK.
WORK.
WIN.

- Quick
- Easy
- Collaborative
- Centralized
- Accessible
- Simplicity leads to Increased Compliance